

Nondiscrimination Statement

Notice Informing Individuals about Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

NORTH RIDGEVILLE EYE CARE complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. NORTH RIDGEVILLE EYE CARE does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

NORTH RIDGEVILLE EYE CARE:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact:

North Ridgeville Eye Care, Dr. Carol Novak, 440-327-2020

If you believe that NORTH RIDGEVILLE EYE CARE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Dr. Carol Novak
7079 Avon Belden Road
North Ridgeville, OH 44039
440-327-2020
440-327-5174
doctorse@windstream.net

You may also file a grievance with:

U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Get Help in Other Languages

If you need help or speak a non-English language, call 1-800-368-1019 (TTY: 1-800-537-7697), and you will be connected to an interpreter who will assist you at no cost.

<https://www.hhs.gov/ocr/get-help-in-other-languages/index.html?language=en>